

# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

# EmblemHealth : Bronze D

Coverage Period: 01/01/2023 to 12/31/2023

Coverage for: Individual/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-447-8255. For general definitions of

common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call 1-800-447-8255 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>In-Network:</b> \$4,700 individual / \$9,400 family.	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> , telemedicine are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/</u> <u>#preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	There are no other specific <u>deductibles</u> .	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For participating <u>providers</u> \$8,700 individual / \$17,400 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-</u> pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.EmblemHealth.com</u> or call 1-800-447-8255 for a list of participating <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use a non-participating <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services, but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$50 <u>copayment</u> after <u>deductible</u>	Not Covered	First 3 visits (any combination of PCP, Specialist, ABA, MH/SUD) \$30 not subject to <u>deductible</u> .
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$75 <u>copayment</u> after <u>deductible</u>	Not Covered	Referral required. First 3 visits (any combination of PCP, Specialist, ABA, MH/SUD) \$75 not subject to <u>deductible</u> .
	Preventive care / screening / immunization	No Charge	Not Covered	None
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Xray: \$75 <u>copayment</u> after <u>deductible</u> , Lab: \$50 <u>copayment</u> after <u>deductible</u>	Not Covered	Preauthorization may be required.
	Imaging (CT/PET scans, MRIs)	\$175 <u>copayment</u> after <u>deductible</u>	Not Covered	Preauthorization required.

Common	What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Generic drugs (Tier 1)	\$10 <u>copayment</u> after <u>deductible</u> (retail); \$25 <u>copayment</u> after <u>deductible</u> (mail order)	Not Covered (retail); Not Covered (mail order)	Preauthorization is not required for
If you need drugs to treat your illness or condition More information about	Preferred brand drugs (Tier 2)	\$35 <u>copayment</u> after <u>deductible</u> (retail); \$87.50 <u>copayment</u> after <u>deductible</u> (mail order)	Not Covered (retail); Not Covered (mail order)	a covered prescription drug used to treat a substance use disorder, including a prescription drug to manage opioid withdrawal and/or stabilization and for opioid
prescription drug coverage is available at www.EmblemHealth.com	Non-preferred brand drugs (Tier 3)	\$70 <u>copayment</u> after <u>deductible</u> (retail); \$175 <u>copayment</u> after <u>deductible</u> (mail order)	Not Covered (retail); Not Covered (mail order)	stabilization and for opioid overdose reversal. Your cost may be higher if you select a brand name drug when a generic medicine is available. This plan has a Preferred Pharmacy Network which excludes CVS.
	<u>Specialty drugs</u> (Tier 4)	After deductible: Tier 1: \$10 copay/30 day supply Tier 2: \$35 copay/30 day supply Tier 3: \$70 copay/ 30 day supply (specialty retail only)	Not Covered (specialty retail only)	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$150 <u>copayment</u> after <u>deductible</u>	Not Covered	Preauthorization required.
surgery	Physician/surgeon fees	\$150 <u>copayment</u> after <u>deductible</u>	Not Covered	Preauthorization required.
	Emergency room care	\$500 <u>copayment</u> after <u>deductible</u>	\$500 <u>copayment</u> after <u>deductible</u>	Waived if admitted to Hospital.
If you need immediate medical attention	Emergency medical transportation	\$300 <u>copayment</u> after <u>deductible</u>	\$300 <u>copayment</u> after <u>deductible</u>	None
	Urgent care	\$75 <u>copayment</u> after <u>deductible</u>	Not Covered	None
If you have a hearital star	Facility fee (e.g., hospital room)	\$1,500 <u>copayment</u> after <u>deductible</u> , per admission	Not Covered	Preauthorization required, except for emergency admissions.
If you have a hospital stay	Physician/surgeon fees	\$150 <u>copayment</u> after <u>deductible</u>	Not Covered	Preauthorization required.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visits: \$50 <u>copayment</u> after <u>deductible</u> All Other Outpatient Services: \$50 <u>copayment</u> after <u>deductible</u>	Not Covered	First 3 visits (any combination of PCP, Specialist, ABA, MH/SUD) \$50 not subject to <u>deductible</u> . Unlimited visits. For Substance Abuse care, up to twenty (20) visits per plan year may be used for family counseling.
	Inpatient services	\$1,500 <u>copayment</u> after <u>deductible</u> , per admission	Not Covered	Preauthorization required, except for emergency admissions.
	Office visits	No Charge	Not Covered	Prenatal Care that is not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA will use the cost sharing for the appropriate service.
If you are pregnant	Childbirth/delivery professional services	\$150 <u>copayment</u> after <u>deductible</u>	Not Covered	Preauthorization required.
	Childbirth/delivery facility services	\$1,500 <u>copayment</u> after <u>deductible</u> , per admission	Not Covered	Limited to forty-eight (48) hours for natural delivery and ninety-six (96) hours for caesarean delivery. One (1) home care visit covered in full if discharged early. <u>Preauthorization</u> required.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
	Home health care	\$50 <u>copayment</u> after <u>deductible</u>	Not Covered	Forty (40) visits per plan year. <u>Preauthorization</u> required.
If you need help recovering or have other special health needs	Rehabilitation services	Inpatient: \$1,500 <u>copayment</u> after <u>deductible</u> , per admission Outpatient: \$50 <u>copayment</u> after <u>deductible</u>	Not Covered	Inpatient: Sixty (60) days per condition/per plan year, combined therapies. Outpatient: Sixty (60) visits per condition/per plan year, combined therapies. <u>Preauthorization</u> required.
	Habilitation services	Inpatient: \$1,500 <u>copayment</u> after <u>deductible</u> , per admission Outpatient: \$50 <u>copayment</u> after <u>deductible</u>	Not Covered	Inpatient: Sixty (60) days per condition/per plan year, combined therapies. Outpatient: Sixty (60) visits per condition/per plan year, combined therapies. <u>Preauthorization</u> required.
	Skilled nursing care	\$1,500 <u>copayment</u> after <u>deductible</u> , per admission	Not Covered	200 days per plan year. <u>Preauthorization</u> required.
	Durable medical equipment	50% <u>coinsurance</u> after <u>deductible</u>	Not Covered	None
	Hospice services	Inpatient: \$1,500 <u>copayment</u> after <u>deductible</u> Outpatient: \$50 <u>copayment</u> after <u>deductible</u>	Not Covered	210 days per plan year. Five (5) visits for family bereavement counseling. <u>Preauthorization</u> required.
	Children's eye exam	\$50 <u>copayment</u> after <u>deductible</u>	Not Covered	One (1) exam per twelve (12) month period.
If your child needs dental or eye care	Children's glasses	50% <u>coinsurance</u> after <u>deductible</u>	Not Covered	One (1) prescribed lenses and frames per twelve (12)-month period.
	Children's dental check-up	\$50 <u>copayment</u> after <u>deductible</u>	Not Covered	One (1) dental exam & cleaning per six (6)-month period. Full mouth x-rays or panoramic x-rays.

#### Excluded Services & Other Covered Services

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
<ul> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty pursing</li> </ul>	<ul><li> Routine foot care</li><li> Routine hearing tests</li><li> Weight loss programs</li></ul>		
	<ul> <li>Long-term care</li> <li>Non-emergency care when traveling outside the</li> </ul>		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
Abortion Services	Chiropractic care	<ul> <li>Infertility treatment (Prior Approval required)</li> </ul>
Bariatric Surgery (Prior Approval required)	<ul> <li>Hearing aids (Prior Approval required)</li> </ul>	Routine eye care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: New York State Department of Financial Services at 1-800-342-3736 or www.dfs.ny.gov U.S. Department of Health and Human Services at 1-877-267-2323 x1565 or www.cciio.cms.gov, U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/contactEBSA/ consumerassistance.html or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596 or NY State of Health Marketplace at 1-855-355-5777 or www.nystateofhealth.ny.gov.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

EmblemHealth	For All Coverage Types
By Phone:	New York State Department of Financial Services
Please call the number on your ID card.	By Phone: 1-800-342-3736
In writing:	In writing:
EmblemHealth	New York State Department of Financial Services
Grievance and Appeals Department	Consumer Assistance Unit
P.O. Box 2801	One Commerce Plaza
New York, NY 10116-2807	Albany, NY 12257
Website: www.emblemhealth.com	Website: www.dfs.ny.gov

For HMO Coverage New York State Department of Health	Consumer Assistance Program New York State Consumer Assistance Program
By Phone: 1-800-206-8125	<b>By Phone:</b> 1-888-614-5400
In writing:	In writing:
New York State Department of Health	Community Health Advocates
Office of Health Insurance Programs	633 Third Avenue, 10th Floor
Bureau of Consumer Services - Complaint Unit	New York, NY 10017
Corning Tower - OCP Room 1607	Email: <u>cha@cssny.org</u>
Albany, NY 12237	Website: www.communityhealthadvocates.org
Email: managedcarecomplaint@health.ny.gov	
Website: www.health.ny.gov	
	For Group Coverage:
	U.S. Department of Labor
	<b>Employee Benefits Security Administration</b> at 1-866-444-EBSA (3272) Website: www.dol.gov/ebsa/healthreform

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this Coverage Meet the Minimum Value Standard? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-447-8255 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-447-8255 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-888-447-8255 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-447-8255

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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#### About these Coverage Examples



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$4700
Specialist copayment	\$75
Hospital (facility) copayment	\$1500
Other <u>copayment</u>	\$0

# This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	

Cost Sharing		
<u>Deductibles</u>	\$4,700	
<u>Copayments</u>	\$1,800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$6,560	

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$4700
Specialist copayment	\$75
Hospital (facility) copayment	\$1500
Other <u>copayment</u>	\$0

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

# In this example, Joe would pay:

Cost Sharing	
Deductibles	\$4,700
<u>Copayments</u>	\$100
<u>Coinsurance</u>	\$20
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$4,840

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$4700
Specialist copayment	\$75
Hospital (facility) copayment	\$1500
Other copayment	\$0

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

## In this example, Mia would pay:

<u>Cost Sharing</u>		
Deductibles	\$2,800	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,800	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-390-3522.

\*Note: This plan may have other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

The plan would be responsible for the other costs of these EXAMPLE covered services



# ATTENTION: Language assistance services, free of charge, are available to you. Call **1-877-411-3625**. TTY/TDD: **711**.

#### Español (Spanish)

ATENCIÓN: Usted tiene a su disposición, gratis, servicios de ayuda para idiomas. Llame al 1-877-411-3625 (TTY/TDD: 711).

#### 中文 (Traditional Chinese)

注意:我們免費提供相關的語言協助服務。請致電 1-877-411-3625 (TTY/TDD: 711)。

#### Русский (Russian)

ВНИМАНИЕ! Вам доступны бесплатные услуги переводчика. Звоните по тел. **1-877-411-3625** (служба текстового телефона TTY/TDD: **711**).

#### Kreyòl Ayisyen (Haitian Creole)

ATANSYON: Gen sèvis èd nan lang gratis ki disponib pou ou. Rele nimewo 1-877-411-3625 (TTY/TDD: 711).

#### 한국어 (Korean)

주의: 귀하에게 언어 지원 서비스가 무료로 제공됩니다. 1-877-411-3625(TTY/TDD: 711) 번으로 전화하십시오.

#### Italiano (Italian)

ATTENZIONE: sono disponibili servizi gratuiti di assistenza linguistica. Chiami il numero 1-877-411-3625 (TTY/TDD: 711).

#### אידיש (Yiddish)

אכטונג: שפראך הילף סערוויסעס, אהן קיין פרייז, זיינען דא צו באקומען פאר אייך. רופט TTY/TDD: 711) 1-877-411-3625.

#### বাংলা (Bengali)

মনোযোগ দিন: ভাষা সহায়তা পরিষেবাগুলি আপনার জন্য বিনামূল্যে উপলব্ধ আছে। **1-877-411-3625** (TTY/TDD: **711**) নম্বরে ফোন করুন।

#### Polski (Polish)

UWAGA: dostępna jest bezpłatna pomoc językowa. Prosimy zadzwonić pod numer 1-877-411-3625 (TTY/TDD: 711).

(Arabic) العربية

يُرجى الانتباه: تتوفر لك خدمات المساعدة اللغوية مجاناً، اتصل على الرقم TTY/TDD: 711 أو (TTY/TDD: 711).

#### Français (French)

ATTENTION : une assistance d'interprétation gratuite est à votre disposition. Veuillez composer le **1-877-411-3625** (TTY/TDD : **711**).

(Urdu) اردو

توجه دیں: آپ کے لیے زبان سے متعلق اعانت کی خدمات، مفت دستیاب ہیں۔ **1-877 - 411-3625 (TTY/TDD: 711) پر کال کری**ں۔

#### **Tagalog** (Tagalog)

NANANAWAGAN NG PANSIN: Mayroon kang magagamit na mga serbisyo para sa tulong sa wika nang walang bayad. Tawagan ang **1-877-411-3625** (TTY/TDD: **711**).

#### Ελληνικά (Greek)

ΠΡΟΣΟΧΗ: Διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε το **1-877-411-3625** (για άτομα με προβλήματα ακοής (TTY/TDD): **711**).

#### Shqip (Albanian)

VINI RE: Shërbime ndihmore për gjuhën, falas, janë në dispozicionin tuaj. Telefononi në 1-877-411-3625 (TTY/TDD: 711).

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EmblemHealth complies with Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. EmblemHealth does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

EmblemHealth:

- Provides free aids and services to people with disabilities to help
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose first language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

# If you need these services, please call member services at **1-877-411-3625** (TTY/TDD: **711**).

If you believe that EmblemHealth has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with EmblemHealth Grievance and Appeals Department, PO Box 2844, New York, NY 10116, or call member services at **1-877-411-3625**. (Dial **711** for TTY/TDD services.) You can file a grievance in person, by mail or by phone. If you need help filing a grievance, EmblemHealth's Grievance and Appeals Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights electronically through the Office of Civil Rights Complaint Portal, available at **ocrportal.hhs.gov/ocr/portal/lobby.jsf** or by mail or phone at **U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201; <b>1-800-368-1019**, (dial **1-800-537-7697** for TTY services).

Complaint forms are available at hhs.gov/ocr/office/file/index.html.

10-9127 6/18

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